

Right of withdrawal from for consumers - Q8 electric

You have the right to withdraw the contract within a period of 14 days without giving reasons ("the cooling-off period").

The withdrawal period expires 14 days after the day of the conclusion of the contract.

If you wish to exercise your right of withdrawal, you must inform us, Kuwait Petroleum (Luxembourg) S.A., Rue de l'Industrie 12, 8069 Bertrange, RCS Luxembourg B49456, of your decision to withdraw from the contract by means of an unequivocal statement (e.g. in writing by post or e-mail to help@q8electric.lu). For this purpose, you can use the attached model revocation form.

In order to comply with the withdrawal period, it is sufficient to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Please note that there is no right of withdrawal if the Q8 electric Services have been provided to you in their entirety before the expiry of the said cooling-off period.

Effects of withdrawal

However, **if you withdraw after having first explicitly requested that Q8 electric Services (such as the Charging Services) are provided in a certain volume or quantity during the revocation period** (i.e. you have for example used your charging card to activate charging sessions), **you will still be required to pay the part of the commitment already provided by Q8 at the time of revocation**. The proportionate amount to be paid by the consumer to Q8 will be calculated on the basis of the total price as set out in the Agreement.

Please note that when exercising your right of withdrawal, you must immediately return your Q8 electric Card in accordance with the instructions provided. Please note you will pay the immediate postage costs yourself.

SAMPLE FORM FOR WITHDRAWAL

(complete and return this form only if you wish to revoke the agreement)

- At Kuwait Petroleum (Luxembourg) S.A., Rue de l'Industrie 12, 8069 Bertrange,

- I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract concerning Q8
electric services (*)

- Ordered on

- Name(s) consumer(s)

- Address consumer(s)

- Signature of consumer(s) (only if this form is submitted on paper)

- Date

(*) Delete where not applicable.